



TRIBAL HEALTH

TRANSFORMING INDIGENOUS HEALTHCARE



COMPANY INFORMATION

Tribal Health, LLC
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CONTACT INFORMATION

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COMPANY PILLARS

Tribal Emergency Medicine
Tribal Pro Staffing
Tribal Behavioral Health
Tribal Consulting

THE TRIBAL HEALTH DIFFERENCE

- Culture-centric medical and behavioral care
- Sole focus on Tribal nations
- Joint Commission accredited
- Metric-driven clinical physician leadership
- High provider retention due to higher performance, satisfaction, and patient-centric care
- Continuous quality improvement programs including OPPE/FPPE
- Smooth and seamless integration into existing systems and processes
- Compliance with all contract terms and conditions
- Quality assurance and monitoring protocols focused on optimal clinical care
- Contingency/substitution staffing
- Community involvement with scholarship programs, toy drives, and mentorship for Native youth
- Created second ED unit, mobile vaccination unit, new stroke program, and other innovations

Tribal Health Capabilities Statement

OVERVIEW

Tribal Health is a healthcare staffing and management firm that specializes in Emergency Medicine leadership, facility consulting, and culturally integrated care. Tribal Health works exclusively with Indian Health Service, federal, and Tribally operated 638 facilities. We also help facilities maintain or regain Joint Commission accreditation and CMS certification by implementing modern frameworks and improving quality metrics, such as:

- Door to Provider Time
- Door to Discharge Time
- Door to Decision Time
- Left Without Being Seen (LWBS) Rates
- Full Chart Completion
- FPPE/OPPE

Tribal Health has been named the 2022 Small Business Prime Contractor of the Year by the U.S. Dept. of Health and Human Services, a Best Place to Work, and the recipient of the Making a Difference award from Women in Healthcare.

LEADERSHIP

Tribal Health is led by physicians and clinicians with extensive expertise in providing multi-specialty healthcare staffing in Tribal nations. Our clinicians have decades of experience in leading different hospital emergency departments, multi-specialty clinics, virtual care and urgent care center operations.

COMPETENCIES, CREDENTIALING, & COORDINATION

- 24/7 support for all clients and providers
- Recruitment strategy focus on compassion, talent, and relationships
- Robust DEI program with cultural competency training
- Internal primary source verifications
- Assistance with coordination and housing logistics
- Full and complete credentialing files

SERVICES AND STAFFING SPECIALTIES

- Locums Staffing
- Direct Hire Placement
- Practice Management
- Clinical Leadership and Oversight
- Quality Assurance (OPPE/FPPE)
- Clinical Training and Development
- Critical Care Response Deployment
- Medical Directorship
- Physicians - Multi-specialty
- Advanced Practice Providers (PA/NP)
- Registered Nurses
- Behavioral Health Professionals
- Respiratory Therapists and Technicians
- Medical Support Staff and Scribes

PERFORMANCE HIGHLIGHTS

- 1 million+ hours of staffing coverage in Emergency Departments
- Staffing and co-managing five (5) Federal Emergency Departments
- Multiple successful CMS and Joint Commission accreditation surveys
- Over 400 healthcare professionals currently staffed across the nation
- 2,300+ healthcare staff trained over 14,500+ hours of critical care education at IHS and Tribally operated healthcare facilities
- Placement of over 100 specialties in federal and rural facilities
- Emergency department redesign for 2 large tertiary care centers and 3 urban hospitals and 100 urgent care centers
- Developing a national on-demand telemedicine program
- redesigning and implementing a Six Sigma-driven healthcare system for emergency, primary, and specialty care clinics for a 638 facility



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The Joint Commission

PAST PERFORMANCE

Tribal Health has provided management and/or staffing services in over thirty (30) federal and/or Tribal facilities in the following IHS Area locations:

- Albuquerque Area
- Bemidji Area
- Billings Area
- California
- Great Plains Area
- Headquarters
- Navajo Area
- Oklahoma Area
- Phoenix Area

CAPABILITIES

As a physician-led organization, the Tribal Health team brings over thirty (30) years of healthcare experience, including emergency department management and staffing. Notable highlights of Tribal Health's capabilities and/or successes include:

- Over one million hours of management and staffing coverage in emergency departments at IHS and Tribally Operated healthcare facilities, as well as 14,500 + hours of critical care education and training at IHS and Tribally Operated healthcare facilities;
- Extensive network of Board Certified and Board Eligible emergency medicine physicians (ABEM/AOBEM), Medical Directors, Advanced Practice Clinicians, Nurse Supervisors, Registered Nurses, and Medical Support Assistants with experience in Emergency Medicine, as well as a multitude of other disciplines (e.g., acute care, family practice, ambulatory care, anesthesiology, cardiology, dental, obstetrics and gynecology, optometry, pharmacy, radiology, respiratory therapy, telemetry);
- In-house credentialing team that is knowledgeable and experienced in IHS' credentialing and privileging requirements, with assigned credentialing liaisons who coordinate with CORs and federal staff for credentialing matters;
- Joint Commission Gold Seal of Approval® for Health Care Staffing Services Certification;
- Prime Contractor of the Year Award, U.S. Department of Health and Human Services;
- Positive past performance including exceptional CPARS ratings for current and prior federal contract awards;
- Partnered with Great Plains leadership and hospital administrators at Rosebud and Pine Ridge service units to achieve CMS certification and Joint Commission accreditation;
- Active GSA vendor for Professional and Allied Healthcare Staffing Services.



2021 BEST PLACES TO WORK
PHOENIX BUSINESS JOURNAL



KEY PERSONNEL

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