

Tribal Health, LLC

CAPABILITIES STATEMENT



TRIBAL
HEALTH

OVERVIEW

Tribal Health provides healthcare solutions for rural and Indigenous communities, delivering consulting, staffing, practice management, behavioral health, telehealth, and culturally integrated care for Indian Health Service clinics, Tribally operated 638 facilities, rural hospitals, and state and federal programs. We also help facilities maintain or regain Joint Commission accreditation and CMS certification by improving quality metrics.

LEADERSHIP

Tribal Health is led by healthcare leaders and Native clinicians with extensive expertise in practice management, Indigenous health, rural health, and healthcare staffing. Our clinicians have decades of experience in leading hospital emergency departments, multi-specialty clinics, virtual care, and urgent care center operations.

COORDINATION AND CREDENTIALING

- 24/7 support for all clients and providers
- Recruitment focus on compassion, talent, and relationships
- Robust DEI program with cultural competency training
- Internal primary source verifications
- Assistance with coordination and housing logistics
- Full and complete credentialing files

STAFFING AND SERVICE SPECIALTIES

- | | |
|---------------------------------------|--------------------------|
| ▪ Clinical Leadership and Oversight | ▪ Practice Management |
| ▪ Quality Assurance (OPPE/FPPE) | ▪ Medical Directorship |
| ▪ Clinical Training and Development | ▪ Direct Hire Placement |
| ▪ Critical Care Response Deployment | ▪ Locums Staffing |
| ▪ Multi-specialty Physicians | ▪ Registered Nurses |
| ▪ Advanced Practice Providers (PA/NP) | ▪ Respiratory Therapists |
| ▪ Behavioral Health Professionals | ▪ Medical Support Staff |

PERFORMANCE HIGHLIGHTS

- 1.5 million+ hours of ED staffing coverage
- Staffing and co-managing 8 Federal Emergency Departments
- Over 400 healthcare professionals staffed across US nation
- Trained 3,000+ healthcare staff in 14,500+ hours of critical care education at rural, IHS, and Tribally operated facilities
- Placement of over 100 specialties in federal and rural facilities
- ED redesign for 2 large tertiary care centers, 3 urban hospitals and 100 urgent care centers
- Six Sigma-driven healthcare system for emergency, primary, and specialty care clinics for a 638 facility
- Named Small Business Prime Contractor of the Year by U.S. Dept. of Health and Human Services, named a Best Place to Work and Best Small Business, and won Making a Difference award from Women in Healthcare
- Member of NALTO, NAPR, and Staffing Industry Analysts

Tribal Health, LLC
14614 N. Kierland Blvd., 120
Scottsdale, AZ 85254

Tax ID: 47-4738281
DUNS: 08034667
CAGE Code: 7PD91 GSA
Vendor Class: Small Business

NAICS Codes:
622110: General Medical and Surgical Hospitals
621111: Offices of Physicians
561320: Temporary Help Services
621112: Offices of Physicians, Mental Health Specialists
621210: Offices of Dentists
621399: Offices of All Other Misc. Health Practitioners
621493: Freestanding Ambulatory Surgical & Emergency Centers
621498: All Other Outpatient Care Centers
621910: Ambulance Services



CONTACT

Morgan Haynes, CEO
602.750.9223
mhaynes@tribalhealth.com

KEY PERSONNEL

Morgan Haynes, MBA
Chief Executive Officer
mhaynes@tribalhealth.com

Whittney LaCroix, RN, BSN
President, Chief Nursing Officer
wlcroix@tribalhealth.com

John Shufeldt, MD, JD, MBA
Executive Chairman
jshufeldt@tribalhealth.com

Vikram Shankar, MD
Chief Medical Officer
vshankar@tribalhealth.com

Thomas Barrows, MD
Medical Director
tbarrows@tribalhealth.com

George Drew, MD
Medical Director
gdrew@tribalhealth.com

Mark Krich, MD
Medical Director
mkrich@tribalhealth.com

Todd Rethemeier
Chief Finance Officer
trethemeier@tribalhealth.com

Amanda Crutchfield, Esq.
Chief Legal Officer
acrutchfield@tribalhealth.com

Vanya Marcial
HR Director
vmarcial@tribalhealth.com

Chelsea Erickson
Sr. Director Business Development
cerickson@tribalhealth.com

Mauricia Sistrunk
Credentialing Manager
msistrunk@tribalhealth.com

CAPABILITIES

As a physician-led organization, the Tribal Health team brings over 30 years of healthcare experience, including emergency department management and staffing. Notable capabilities and successes include:

- Over 1 million hours of management and staffing coverage in emergency departments at rural, IHS and Tribally Operated healthcare facilities, as well as 14,500 + hours of critical care education and training at IHS and Tribal healthcare facilities;
- Extensive network of Board Certified and Board Eligible emergency medicine physicians (ABEM/AOBEM), Medical Directors, Advanced Practice Clinicians, Nurse Supervisors, Registered Nurses, and Medical Support Assistants with experience in Emergency Medicine and other disciplines such as acute care, family practice, ambulatory care, anesthesiology, cardiology, dental, obstetrics and gynecology, optometry, pharmacy, radiology, respiratory therapy, psychiatry, and others.
- In-house credentialing team that is experienced in federal and IHS credentialing and privileging requirements, with credentialing liaisons who coordinate with CORs and federal staff;
- Joint Commission Gold Seal of Approval® for Health Care Staffing Services Certification;
- Partnered with Great Plains leadership and hospital administrators at Rosebud and Pine Ridge service units to achieve CMS certification and Joint Commission accreditation;
- Active GSA vendor for Professional and Allied Healthcare Staffing Services.
- Positive past performance including exceptional CPARS ratings for current and prior federal contract awards;
- IHS management and staffing in areas of Albuquerque, Bemidji, Billings, Great Plains, Navajo, Oklahoma, Phoenix, Tucson and others.

THE TRIBAL HEALTH DIFFERENCE

- Culturally integrated care
- Created and led rural health programs in 20+ states
- 11 years providing care in Tribal and remote communities
- Joint Commission accredited
- Metric-driven clinical leadership
- High provider satisfaction
- 92% client retention
- Continuous quality improvement programs and OPPE/FPPE
- Seamless integration into existing systems and processes
- Telehealth and mobile health units for underserved areas
- Compliance with all contract terms and conditions
- Quality assurance and monitoring protocols focused
- Contingency/substitution staffing
- Community involvement with scholarship programs, food drives, disaster relief, and mentorship for Native youth
- Created second ED unit, mobile vaccination unit, new stroke program, and other innovations



TRIBAL HEALTH

TRANSFORMING INDIGENOUS HEALTHCARE